



Every Smile, a reward

Onboarding Guide for Esso tile on DBS PayLah!

Page 1 – Entering the Esso Webapp via DBS PayLah!

Page 2 – Signing up as a **new** Smiles member

Page 3 – Existing Smiles members who have **registered** your card on Esso App/web portal

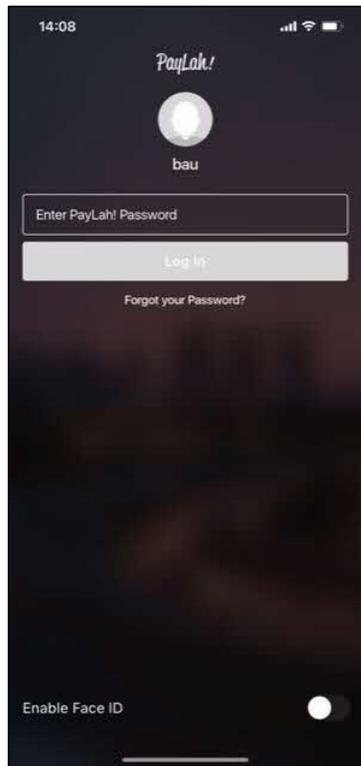
Page 4 – Existing Smiles members who have **not registered** your card on Esso App/web portal

Note: Registration currently not applicable for Smiles cards issued via Smiles Private Hire (PDVL), Bus, Taxi, Last Mile programme and/or Partnerprogrammes.

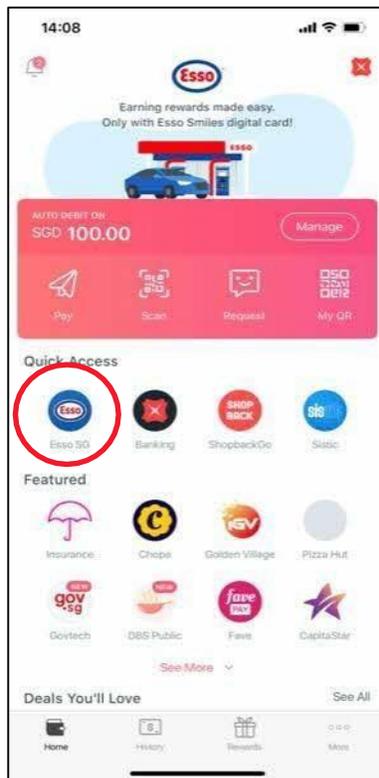


Every Smile, a reward

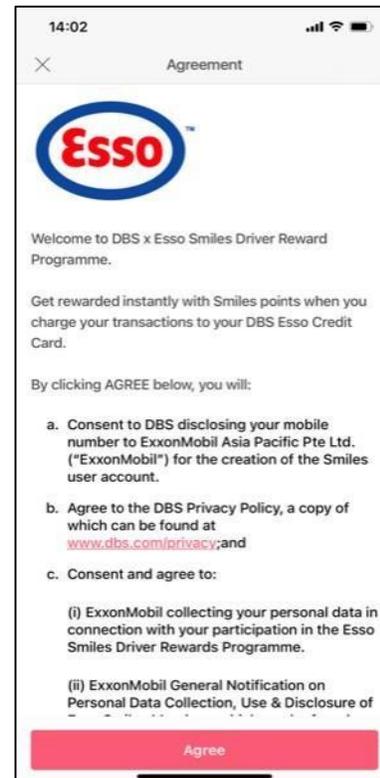
1. Entering the Esso Webapp via DBS PayLah!



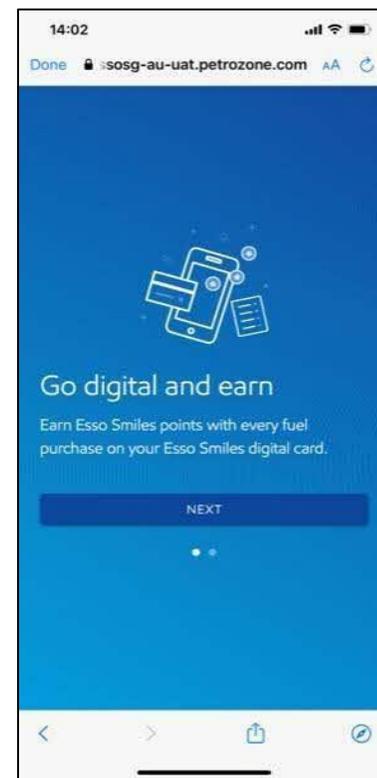
User logs in to the DBS PayLah! app



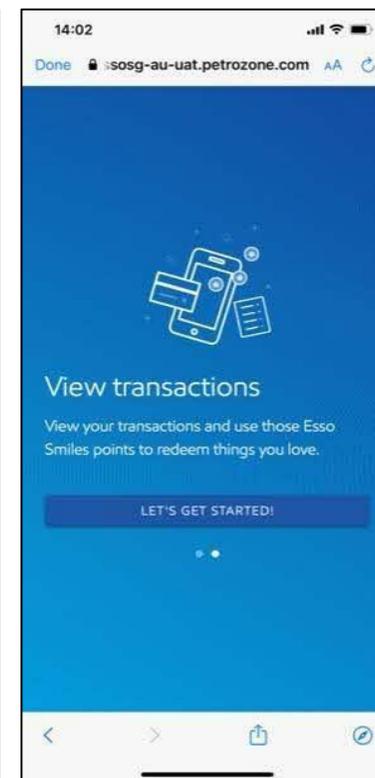
Click on EssoTile



DBS consent and marketing page



The tutorial screens will be shown when a customer first clicks the Esso Tile on PayLah!

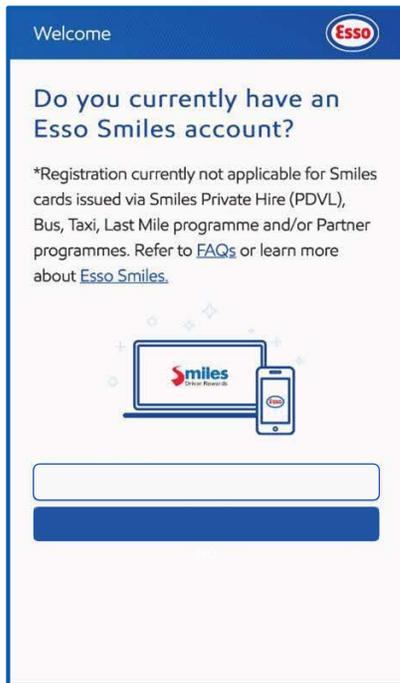


Beginning of registration process

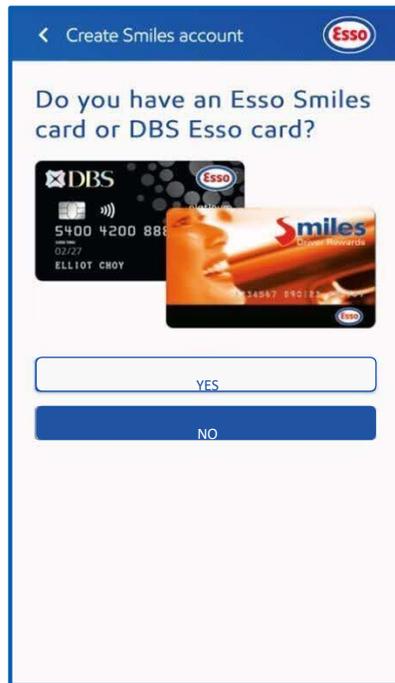


Every Smile, a reward

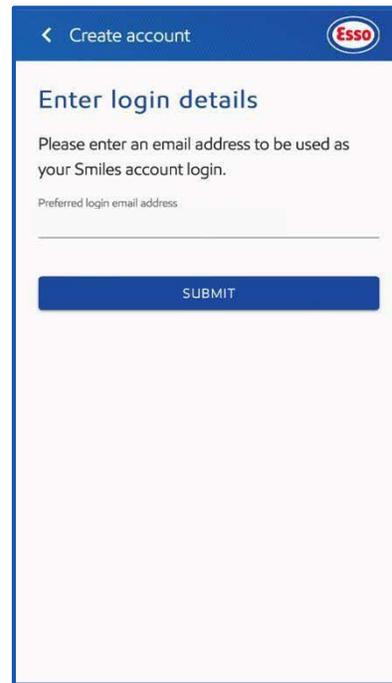
2. Signing up as a new Smiles member and getting your Smiles digital card



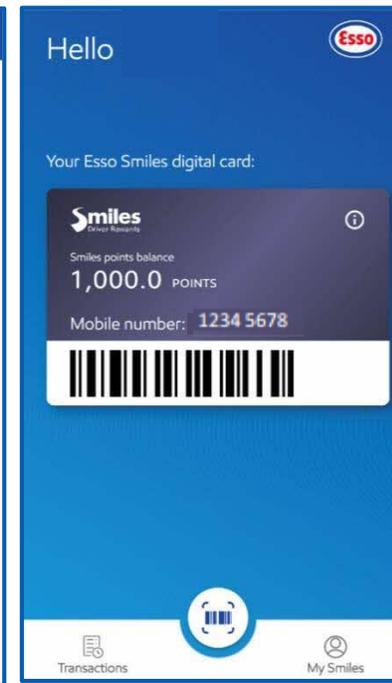
Click 'NO'



Click 'NO'



Enter your details to create a Smiles account



Earn Smilespoints with your new digital card

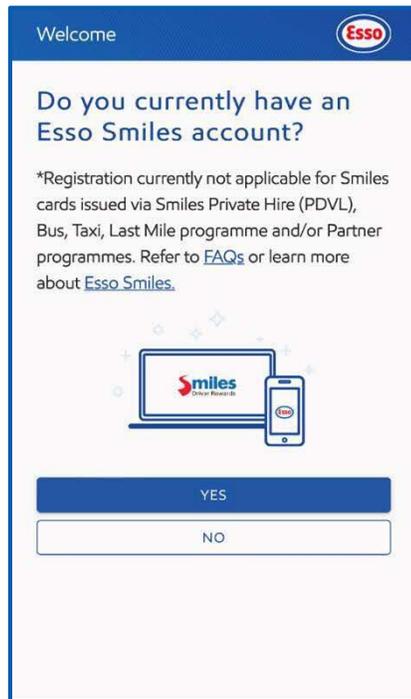


Track your Smiles points

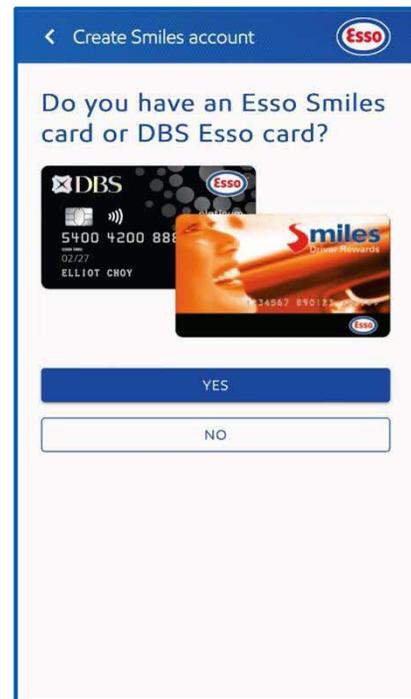


Every Smile, a reward

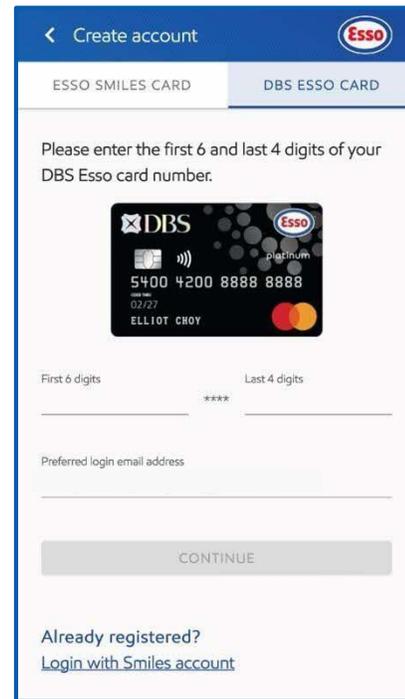
3. Smiles members who have registered your card on Esso App/web portal



Click 'YES'



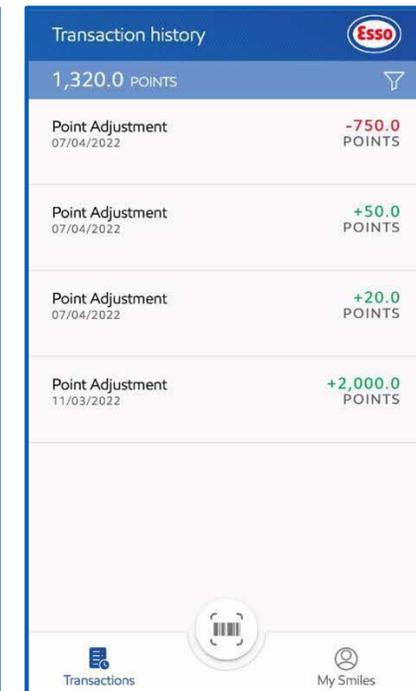
Click 'YES'



Enter your DBS Esso card or Smiles card details



Earn Smilespoints with your new digital card

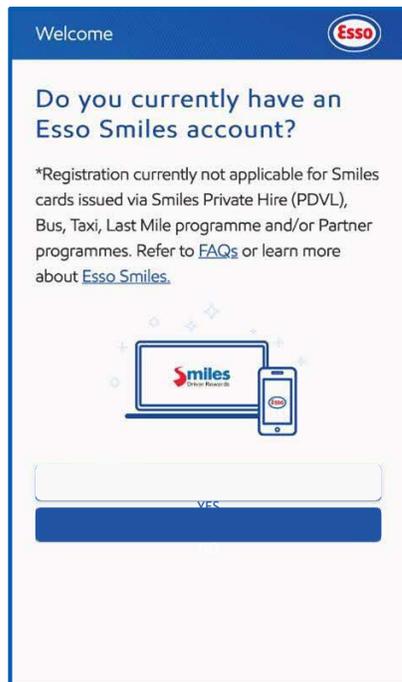


Track your Smiles points

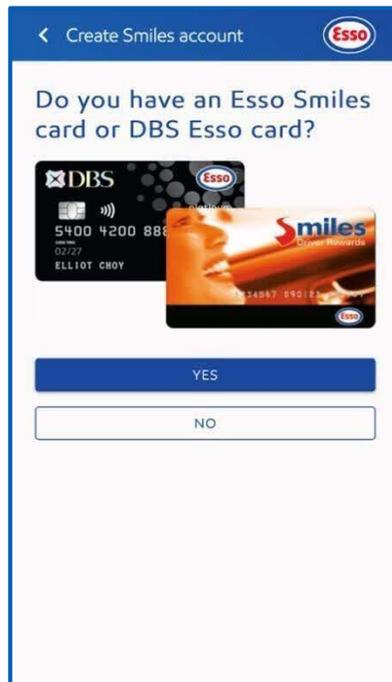


Every Smile, a reward

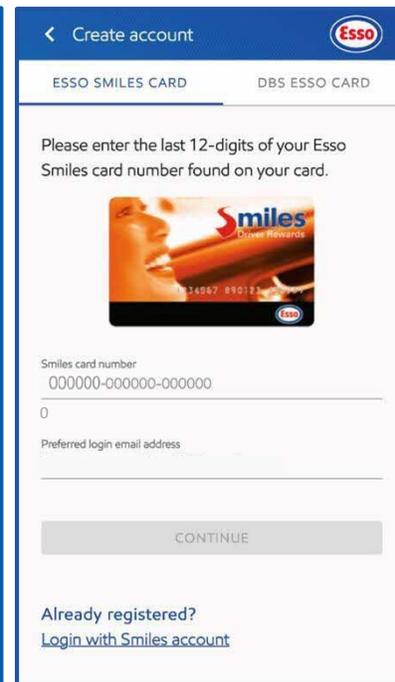
4. Existing Smiles members who have **not registered** your card on Esso App/web portal



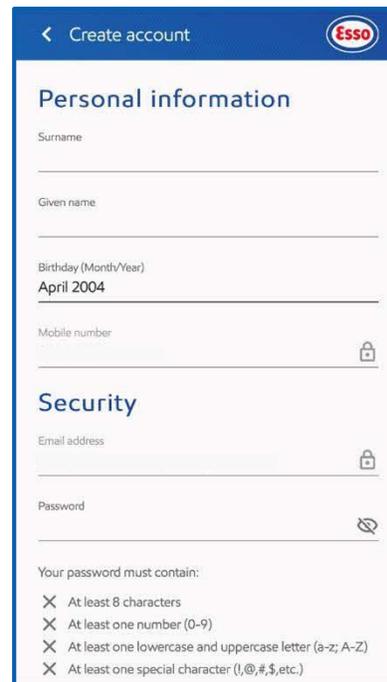
Click 'NO'



Click 'YES'



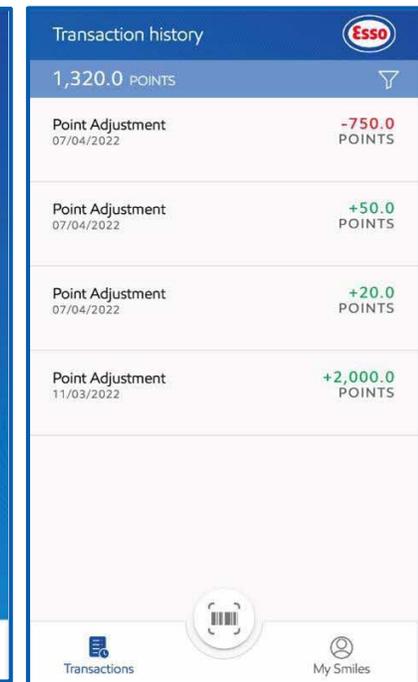
Enter your DBS Esso card or Smiles card details



Enter your details to create a Smiles account



Earn Smiles points with your new digital card



Track your Smiles points